



Professional Performance, Everyday.

iBet Inspector Mobile App User Guide

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Download

the app (if you've already downloaded the app, skip to Update)



Download the App via the Apple App Store

- 1. Click on the Apple App Icon on your iPhone
- 2. Type: **betco ibet** into the search. *It is not case sensitive.*

Open the App

4.

3. When the Betco iBet App appears, click on the cloud icon and download the app







Download the App via Google Play

Click on the Google Play Icon on your Android Phone 1.

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- Type: **betco ibet** into the search. 2. It is not case sensitive.
- Click on the Betco iBet App, then 3. click on Install 769
- Once the installation is 4. completed, open the App







the app



Update the App via the Apple App Store

If you already have the app downloaded on your mobile device. Please visit the App store and check to make sure you have the latest update.

Auto-Updates

Set your apps to update automatically:

- 1. Open the "Settings" app on the iPhone or iPad
- 2. Go to "iTunes & App Store"
- 3. Under the 'Automatic Downloads' section, look for "Updates" and toggle that switch to the ON position
- 4. Exit out of Settings as usual







Update the App via Google Play

If you already have the app downloaded on your mobile device. Please visit the App store and check to make sure you have the latest update.

To update your apps automatically:

- 1. Open Google Play
- 2. Click on the 'hamburger icon' on the top left
- 3. Click on 'Settings'
- 4. Click on 'Auto-Update Apps'
- 5. To enable, select 'Over any network' or 'Over Wi-Fi only'





How to Login – Steps 1 – 2

- 1. Enter your **Customer Central / Betco U** login credentials to access the app.
- If you don't have Customer Central / Betco U login credentials, click "Create an Account".
 a. After creating your account, you will automatically be logged into the app and you're all set!
 b. If it says 'username already exists', then go back to login page and proceed to the next step.



How to Login – Steps 3 - 4

- 3. Are you still having trouble and you have an account? Click "Forgot Password". Your password will be reset and emailed to you.
 - a. Open your email, on the same mobile device, copy the password and return to the iBet app.
 - b. Click the link that says "Click Here to Login".
 - c. Now, log in with your email address and your new password that was just reset.
 - i. Please note that your new password will be used for

Customer Central / Betco U as well.

4. Still having trouble? Please click here to contact us.





How to Change Your Password – Step 1 – 2

IMPORTANT NOTE: The **iBet**[®] **mobile app** and **Betco.com** are linked. Your login credentials are the same when logging into **Betco.com** as they are logging into the app.

So, for example, if you change your password in the app, the new password will apply to Betco.com and vice versa.

To change your password in the app:

- 1. Click on the 'hamburger icon' in the upper left-hand corner of the Home Page
- 2. On the Main Menu Page. Click on the settings 'gear icon' in the upper left-hand corner





How to Change Your Password – Step 3 – 7

3

- 3. Click on 'Change Password'
- 4. Enter your current password
- 5. Enter your NEW password
- 6. Confirm your NEW password
- 7. Click 'Submit' and you're good to go!







an inspection



Create an Inspection

On the iBet[®] Main Page, select 'Inspector' from the menu





Synchronize Data

You will receive prompts to synchronize data – you will want to always answer **Yes**.

This process is very important to making sure the data is 'fresh' and the app is running at the highest level possible.

You can manually refresh by clicking on the refresh button.



EXPERT TIP: If something on the app doesn't look 'right' and/or you're not seeing data you think you should be seeing, click on the refresh button in the upper righthand corner.





Create an Inspection – Step 1

1. Click on the + sign to create a new inspection





Create an Inspection – Steps 2 - 6

- 2. Enter the Account Name (ex: Bowling Green Schools)
- 3. Enter the Site Name (ex: Bowling Green High School)
- 4. Choose the Facility Type from the drop down
- 5. Choose the Rating Scale from the drop down*
- 6. Press 'Continue'

EXPERT TIP: Additional facility types and rating scales
 can be added by contacting Betco Customer Service.
 So flexible!



Select a facility type from the dropdown menu



*Three default rating scales are available, by default.

- 1. 1-5, with 1 = lowest rating and 5 = highest rating
- 2. Descriptive rating: Poor, Fair, Good and Excellent includes detailed descriptions for each.
- 3. Pass/Fail





Create an Inspection – Step 7

7. Select each room type to be inspected.



You must select at least one room to continue with the inspection.

Here, we've selected auditorium.

Continue to scroll down the list to select all of the rooms needed.



Create an Inspection – Step 8 - 9

- 8. Indicate the number of rooms for each type to be inspected *(ex: (3) three classrooms, (1) one auditorium and (1) one gymnasium).*
- 9. Once you've completed the room counts, click on 'Continue'.



KBack = iBet AM Resources

Setup Inspection for Bowling Green Schools

Please select the number of instances of each type of room you want to inspect to continue

Recommended Rooms

Below are rooms we think you might be interested in inspecting. To see more rooms, scroll down to the 'Other Rooms' section.



This screen shot has been edited so you can see only the following (3) three rooms are selected:

- Auditorium
- Classroom
- Gymnasium

Select the + sign to add the appropriate number of rooms for each room type.

Notice, you can edit the number by selecting the minus sign.



Create an Inspection – Step 10

Once you've created all of the rooms and select 'Continue', you will come to the first Room Screen. In this example, the first room is the Auditorium.

The app creates a generic name for the room. In this example, it's Auditorium 1. You have the option to change the name.

10. Optional: Create a unique name for the room (*ex: Bobcat Auditorium*).



EXPERT TIP: Notice this app lets you know there is 1 of 1 of this room type. Pretty nifty huh?



Create an Inspection – Step 11

II VZW WI-Fi 😤

11. Click on the 'Areas' > sign to view all of the default areas for this room. *Notice there are 14 default areas for this room.*



🖬 VZW WI-FI 😤

10:22 AM



Create an Inspection – Step 12 - 13

- 12. You have the option to deselect default rooms by selecting the 'x' on the right of each area's blue banner.
- And/or you can select additional areas, that are not in the default list by selecting the + sign on the right of 'Areas' gray banner.





Create an Inspection – Step 13 - 15

- 13. For this exercise, we will not select additional rooms.
- 14. Close this screen.
- 15. You'll return to the main screen and will see the areas selected. *For this exercise, we've only kept 2 areas out of the 14 default areas to keep this simple.*



EXPERT TIP: Once you close the Area Screen, you'll return to the Room Screen and will see all the areas you selected. Brilliant!





Create an Inspection – Step 16 - 18

- 16. Click on the 'Floors' + sign and select the floor type for this room.
- 17. Close this screen.
- 18. You'll return to the main screen and will see the areas selected.





	Bowling Green Schools	📋 Stats
Close	Room Definitions	🖬 Edit
hools	Auditorium 1 of 1 Bobcat Auditorium	<u>-</u> - - - - - - - - - - - - - - - - - -
Terraz	(>) Areas (2)	🔁 Area
Vinyl,	⑦ Seating Area	🛞 Area
	Stage Area	🛞 Area
	Second Floors (1)	G Floor
18	Resilient Floor/ Hard Floor	Floor
	Previous	t 🕥



Create an Inspection – Review Inspection

Here you can see all of the components of the inspection for the Bobcat Auditorium.

We have 2 Areas and 1 Floor to evaluate in this example.

If upon review, you need to edit the Areas and/or Floors you created, simply click on Edit at the top of the screen.

Once you're happy with the set-up, click Next to move to the next room.



EXPERT TIP: Click on the + sign to add more areas and/or floors. Easy-peasy!





Create an Inspection – Remaining Rooms

Follow steps <u>11-14</u> to complete the creation of the inspection.

kivzw wi-Fi	acility esources	KII V2W WI-FI ♥ 11:33 AM KBack ≡ iBet Facility Resour	ces		ces	del Venzon ♥ 4:55 PM < Back ≡ iBet Facili	ity urces	Back ≡ iBet	Facility Resources
Bowling Green Schools	🗎 Stats	Bowling Green Schools	🗋 Stats	Bowling Green Schools	📋 Stats	Bowling Green Schools	🗋 Stats	Bowling Green Schools	📋 Stats
Room Definitions	🖬 Edit	Room Definitions	🗹 Edit	Room Definitions	🗹 Edit	Room Definitions	🖬 Edit	Room Definitions	🗹 Edit
Auditorium 1 of 1 Bobcat Auditorium		Classroom 1 of 3 Classroom 101		Classroom 2 of 3 Classroom 102		Classroom 3 of 3 Classroom 103		Gymnasium 1 of 1 Bobcat Field House	
⊘ Areas (2)	😗 Area	🛇 Areas (2)	🖨 Area	🛇 Areas (2)	Area	→ Areas (2)	Area	🛇 Areas (2)	🕕 Area
Seating Area	😣 Area	⊙ Desks, Desk Chairs	🛞 Area	🕑 Desks, Desk Chairs	😣 Area	🕑 Desks, Desk Chairs	🛞 Area	⑦ Bleachers	😣 Area
Stage Area	😣 Area	③ Glass, Mirrors, Pictures, Wi	. 🛞 Area	③ Glass, Mirrors, Pictures, Wi	. 🛞 Area	🛇 Glass, Mirrors, Pictures, W	i 🛞 Area	② Exercise Equipment	😣 Area
Selection (1)	G Floor	Selection (1)	G Floor	Selection (1)	Floor	⊖ Floors (1)	Floor	Selection (1)	Floor
③ Resilient Floor/ Hard Floo	or 🛞 Floor	③ Resilient Floor/ Hard Floor	😣 Floor	③ Resilient Floor/ Hard Floor	Ӿ Floor	🛇 Resilient Floor/ Hard Floor .	🛞 Floor	⊙ Wood Floor	😣 Floor
C Previous	Next 🕥	Previous	ext 🕥	Previous	ext 🕥	C Previous	Next 🕥	O Previous	Stats 📋



Conduct

an inspection



Conduct an Inspection – Steps 1 - 5

- 1. Select the first area to inspect (ex: Seating Area).
- 2. Rate the area.
- 3. Optional: Enter comments.
- 4. Optional: Take a photo.
- 5. Optional: Schedule a follow-up task.

Bowling Green Schools	🖺 Stats
Room Definitions	📑 Edit
uditorium 1 of 1	
3obcat Auditorium	
🛇 Areas (2)	😑 Area
Seating Area	😣 Area
Fail	
Pass	~
Comments Seats are clean and no tras	h in area.
📾 Take Photo Fol	low-up task?



Conduct an Inspection – Steps 6 - 10

In our example, we've now moved to the Stage Area and follow the same steps.

- 6. Select: 'Stage Area'.
- 7. Rate the area.
- 8. Optional: Enter comments.
- 9. Optional: Take a photo.

10. Optional: Schedule a follow-up task.



EXPERT TIP: You'll need to 'share' the template before you can schedule a follow-up task. More on that soon...



Conduct an Inspection – Steps 11 - 15

We've completed the (2) two Areas. Now, we will conduct the evaluation of the floor. The steps are very similar.

11. Select a rating.

- 12. Optional: Enter comments.
- 13. Optional: Enter square footage.
- 14. Optional: Take a photo.
- 15. Optional: Schedule a follow-up task.



EXPERT TIP: Square footage is an additional field provided to you when evaluating floors. Booyah!



Conduct an Inspection – Inspection Stats

At any point, you can check the status of your inspection. Simply, click on 'Stats' at the top of the screen.

VZW WI-FI 😒 12:20 PM VZW WI-Fi 🖘 2:56 PM Ret Facility Inspection Stats Close K Back ≡ Your inspection is not complete. Please tap on the red **Bowling Green Schools** 🗋 Stats instances without checkmarks below to continue. Room Definitions 🗹 Edit Auditorium (1) **Bobcat Auditorium** Classroom (3) (78%) (100%) Classroom 101 Classroom 102 (100%) Classroom 103 Gymnasium (1) (100%) (100%) **Bobcat Field House**

Here you can see which rooms are completed and which are not. Click on incomplete rooms to finish the inspection.



EXPERT TIP: Clicking on 'Stats' is also an excellent way to navigate from room to room in any order you please. In this example, you could start in the Field House, go to the Auditorium and finish with the Classrooms. No problem!

Notice in this example, two areas are not complete. You can not submit the inspection until all areas are 100%.



Conduct an Inspection – Step 16 - 17

16. Once all areas are completed 100%, click on the blue bar that appears and says:
"Complete Inspection".



17. A message will pop up asking you to 'Confirm Completion'. Select 'Yes'.





Conduct an Inspection – Inspection Completed

Congratulations!

The green circle showing 100%, means you've completed the inspection!





Inspection Page

Before we create a template, let's get familiar with the Inspection Page.

1. To get to the Inspection Page, click on an inspection.





Inspection Page

The Inspection Page provides high-level stats, plus some actionable items*.

- 2. Account Name
- 3. Type of Facility
- 4. Rating Score (total)
- 5. Completion Date
- 6. Save as Template?
- 7. Follow-Up Tasks
- 8. Rating Scores by Room
- 9. Download inspection
- 10.⁶ Re-open the completed inspection







a template from an existing inspection


Why Create a Template

- Maintains consistency and standardization.
- Templates act like 'force fields'; protecting the inspection format.
- 'Locks' inspection components so rooms and areas can not be edited once the template is shared.
- Ensures multiple inspectors will answer the same questions; using the same rating scales, rooms and areas.



EXPERT TIP: The person you are sharing the template with MUST have login credentials before you can share the template. ONLY templates can be shared.





Create a Template – Step 1 - 2

To create a template:

- 1. Go to the Inspections screen and click on the inspection you wish to use as a template.
- 2. Find 'Save as Template?' and click on 'Create'.





Create a Template – Step 3 - 4

- 3. You will land on the first room page (ex: Auditorium); giving you the opportunity to edit the template.
- 4. Once your happy with how the room is set up, click 'Next' to go to the next room.

Education - High School	Z Edit
ditorium 3	
Areas (2)	🕕 Area
Seating Area	😣 Area
Stage Area	Ӿ Area
Floors (1)	🕀 Floor
Resilient Floor/ Hard Floor (V	🛞 Floor
Complete Inspection Ter	nplate 📈



Create a Template – Step 5 - 6

- Once you've reached the final room and are happy with the room set ups, click on 'Complete Inspection Template' at the bottom of the page.
- 6. A message will pop up asking you to 'Confirm Completion'. Select 'Yes'.





Create a Template – Step 7 - 8

- To see the new template, click on Templates at the top of the Inspection Page.
- 8. The template will appear in the list section of the Inspection Page.





All -

8



an inspection from a template



Create an Inspection from a Template Steps 1 – 2

With our template created, let's walk through creating an inspection using this template.

- 1. Click on the vertical ellipses on the left side of the template listing.
- 2. A menu will appear. Select 'Create Inspection'.





All 🔻

Create an Inspection from a Template Steps 3 - 5

- 3. Customize the
 - Account Name,
 - Site Name,
 - Facility Type and
 - Rating Scales
- 4. Once you've edited these fields, click 'Continue'.
- Go to Step 7 to walk through the 5 steps you learned for creating an inspection.







a template from scratch



Create a Template from Scratch - Steps 1 – 4

Get to the Inspector main page

- 1. Click on 'Templates'.
- 2. Click on the + sign in the bottom right-hand corner of the page'
- 3. Setup the Inspection.
- 4. Select 'Continue'.





3

*

Δ

Create a Template from Scratch - Steps 5 – 6

- 5. Select the Rooms.
- 6. When all Rooms have been selected, select 'Continue'.

Setup Inspection T	emplate
for Grocery	5
Please select the rooms you wan template to inspect to continue	t to use as a
Aisles	
Auditorium	0
Bakery	0
Band Room	\bigcirc
Break Room, Lounge	0
Cafeteria, Dining Area	\bigcirc
Carpet Care	0
Checkout Counters	
Classroom	0



Create a Template from Scratch - Steps 7 – 10

- 7. Select the Areas and Floors for this Room.
- 8. When completed, select 'Next'.
- 9. Continue by selecting the Areas and Floors for the next Room.
- 10. Once all Areas and Floors are selected for all Room, select 'Complete Inspection Template'.
- 11. See <u>Create an Inspection from a</u> <u>Template</u> for instructions on how to use your new template for an inspection.







a template



Share a Template - Steps 1 – 2

Inspections cannot be shared, but Templates can be shared. To share a template:

- Go to the main inspection page and select 'Templates' and select the template you wish to share.
- 2. A menu will appear. Select 'Share'.





All

Share a Template - Steps 3 – 4

- 3. On the Share Template page add the email address(s) of those people to whom you wish to share the template.
- 4. Select 'Share'.

	1:49 PM Share Template	Close
EMAIL ADDRES	SES TO SHARE WITH	
Email Address		Add
kwray@betcc	o.com	Aud
jgreen@betco	o.com	\otimes
	Share 4	
g w e	r t y u i	ор
1 11 0		



Schedule

an inspection



Schedule an Inspection - Steps 1 – 2

IMPORTANT: You **MUST** share a template **BEFORE** you can schedule an inspection.

- 1. Go to the main inspection page and select 'Templates' and select the template you wish to share.
- 2. A menu will appear. Select 'Schedule'.





All

Schedule an Inspection - Steps 3 – 5

- 3. On the Schedule Inspection page enter the date you want for the inspection.
- 4. Toggle 'on' next to the name of the person(s) to whom you wish to share the inspection.
- 5. Select 'Schedule'.

	Schedule Inspection	Close
	and the second	
Enter a da	te and select which use	r(s) to
	this inspection for	
Date		6
07/26/2019	a	3
0//20/2018	9	
Inspection Tit	le	
Education		
Inspection Su	ibtitle	
High School		
Josh Green	4	
	5 Schedule	
	Schedule	



Download

an inspection report



Download an Inspection - Step 1-2

- Go to the main inspection page, and click on the vertical ellipses on the left side of the inspection you wish to download.
- 2. On the inspection details page, click on the blue download icon in the bottom left-hand corner.





Download an Inspection - Step 3-4

Here is an example of what you will see on your mobile device.

- 3. Click on the share button in the top righthand corner.
- 4. And select how you want to share, e.g., via text, email, etc.

	Done	В	owling	owling Green Schools							
	Building Name	Facility Type	Rating Scale	Template Name	Completed On	Complet	ed By	Facilty Room	Instance Room	Area Name	Rating Sca
	Bowling Green Schools		Education Pass/Fail		7/11/2019	Iritter@betco.com		Auditorium	Bobcat Auditorium	seating area	Pass
	Bowling Green Schools	Education	Pass/Fail		7/11/2019	lritter@betco.com		Auditorium	Bobcat Auditorium	stage area	Fail
	Bowling Green Schools		ducation Pass/Fail		7/11/2019	lritter@betco.com		Auditorium	Bobcat Auditorium		
	Bowling Green Schools	Education Pass/Fa	Pass/Fail		7/11/2019	lritter@betco.com		Classroom	Classroom 101	desks, desk chairs	Pass
	Bowling Green Schools	Education	Pass/Fail		7/11/2019	lritter@t	petco.com	Classroom	Classroom 101	glass, mirrors, pictures, windows	Pass
	Bowling Green Schools	Education	Pass/Fail		7/11/2019	lritter@betco.com		Classroom	Classroom 101		
Done they turn on AirDrop from Control Center on iOS							n [j]	Classroom	Classroom 102	desks, desk chairs	Pass
Ilding Name								Classroom	Classroom 102	glass, mirrors, pictures, windows	Pass
wling Green Schools							Pass n	Classroom	Classroom 102		
owling Green Schools	Ed.				ge area		Fall	Classroom	Classroom 103	desks, desk chairs	Pass
owling Green Schools	And in case of the local division of the loc			-	sks, desk chairs		Pass	Classroom	Classroom 103	glass, mirrors, pictures, windows	Pass
owling Green Schools	Contraction of the local division of the loc			Ν	ss, mirrors, pict			Classroom	Classroom 103		
wiing Green Schools	Education Day	Mail	Chrome	Copy to	sks, desk chairs		Pass n	Gymnasium	Bobcat Field House	bleachers	Pass
owling Green Schools	the second s	IVIAII	Chrome	OneNote	ss, mirrors, pict	ares, windows	Pass	Gymnasium	Bobcat Field House	exercise equipment	Pass
owling Green Schools					sks, desk chairs		Pass n	Gymnasium	Bobcat Field House		
wing Green Schools						ures, windows					
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willing Green Schools	Education Pa:				achers		Pass				
owling Green Schools	Education Pat Copy	Print	Save to Fi	les More	arcise equipmen	it.	Pass				
wiing Green Schools	Education Pass/Fail	7/11/2019	Intter@betco.com G	ymnasium Bobcat Field H	ouse						



Download an Inspection - Step 5

5. In this example, we selected email. Simply click on the attachment in the email to open a .csv version of the file.







iBet[™] Inspector Mobile

Professional Performance, Everyday.

Questions? Contact Betco Customer Service at <u>customerservice@betco.com</u> or 888-GO-BETCO.

