



BETCO US WARRANTY POLICY

10 year coverage

Subject to the conditions stated below, Betco warrants parts and labor on rotationally molded polyethylene tanks/housings and injection molded vacuum head assemblies to be free from defects in materials and workmanship for a period of ten years to the original purchaser.

3 Year Coverage

Subject to the conditions stated below, Betco warrants parts and labor on all other Betco components to be free from defects in materials and workmanship for a period of three years to the original purchaser.

- Lithium Ion battery for MotoMop™ is a full 3 years

1 Year Coverage

Subject to the conditions stated below, Betco offers a limited warranty for parts and labor on parts and accessories to be free from defects in materials and workmanship for a period of one year to the original purchaser on the following equipment:

- PowerUp™ 14 Upright Vacuum: #E29990-00
- Bac Pac Lite Vacuum: #85903-00
- FiberPRO® Floor Dryer: #85507-00
- WORKMAN™ Series Vacuums: #85024-00, #85025-00, #83012-00, #85027-00
- All Tools and Accessories
- All Battery Chargers
- Deep cycle batteries are pro-rated for 1 year

Allowable Travel Time Warranty Reimbursement:

Battery and propane powered equipment products are eligible for warranty travel time reimbursement while within the warranty period from date of sale to the original purchaser. Warranty period for GeneSys™ Walk-Behind Automatic Scrubber is 180 days; for all other powered equipment products is 90 days. Reimbursement is limited to a maximum 180-mile round trip at 50 cents per mile for warranty consideration.

Propane Machine Warranty:

Kawasaki/Subaru engines are warranted by Kawasaki/Subaru for a period of 2 years against manufacturer defects. All other components (except wear items)* are warranted by Betco for a period of 3 years.

***Wear Items exempt from Warranty consideration include but may not be limited to: power cords, transport wheels, vacuum bags, belts, squeegee blades, pad drivers, clutch plates, handle grips, filters, screens, throttle cables, brushes and carbon brushes.**

Subject to the conditions and exceptions stated in this warranty, Betco warrants the Betco products to be free from defects in material and workmanship, under normal use and service, for the periods listed under the warranty policy to the original purchaser. At any time during the warranty period, Betco will furnish replacement parts for the Betco parts to the original purchaser. Such parts will be furnished and charged including transportation costs, to the original owner through any Betco authorized Service Distributor. If the original part is returned within the warranty policy period from date of delivery for inspection by Betco and is found to be defective, the owner will be credited for the cost of replacement parts plus shipping and handling. Replacement parts that have become defective through wear or abuse are not included in this warranty

This warranty does not apply to damage or defect caused by accident, misuse, negligence, fire, or to any Betco product which has been serviced or repaired by anyone other than an authorized Betco Service Distributor or Betco factory personnel. This warranty is void if products are used for any purpose other than that which was intended. There are no other warranties expressed or implied. In no event shall Betco be liable for incidental or consequential damages or any damage to person or property. (Please note some states do not allow the exclusion or limitations for incidental and consequential damages).