



WARRANTY EXPRESS™ CLAIM FORM

Date: _____

Distributor/Service Center Name	Service Manager Name
Distributor/Service Center Account Number	Service Technician Name
Distributor Location Information City, State Zip	Customer Name
Machine Model	Customer Location City, State Zip
Machine Serial Number	Reference/Invoice Number(s)
Machine Purchase Date	Replacement Parts Order Number

Part Number	Q TY	Part Description	Reason For Repair	Labor Hours 1.0-0.75-0.5-0.25	Labor Cost \$48.00/hour	Parts Cost
					\$	\$
					\$	\$
					\$	\$
					\$	\$
					\$	\$
					\$	\$
					\$	\$
					\$	\$
					\$	\$
					\$	\$
					\$	\$

Please fax completed claim form to: 419-725-4800 to receive warranty credit consideration.

Do not discard any parts until you receive your credit.

Column Totals	hrs.	\$	\$
Freight Cost		\$	
Return Shipping Cost		\$	
Grand Total Requested		\$	



BETCO WARRANTY EXPRESS™ CLAIM FORM INSTRUCTIONS

1. Before Filing a Claim

- **Determine the service requirements of machine:**
 - If repairs are due to misuse or abuse this is not covered under Betco's Warranty Express Program
 - If repairs are due to a manufacturing defect in material of workmanship, submit a Warranty Express claim form following the below listed steps. This will be reviewed by the Warranty Manager and considered for reimbursement.

2. Complete the Claim Form

- The form MUST be completely filled out to be considered for warranty reimbursement.

3. Submit claim form to: ***Betco Corporation: Attn: Equipment Warranty***

- Via email to: warranty@betco.com
- Via fax to: 419-725-4800
- Via Mail to: 400 Van Camp Road, Bowling Green, Ohio 43402
- Contact Technical Support Staff with any questions: 877-856-5954

Required Part(s) Returns:

- Return Parts to: ***400 Van Camp Road, Bowling Green, Ohio 43402. Attn: Equipment Warranty***
- Major Components are required to be returned to Betco Corporation for review. This includes pumps, motors, circuit boards and trans axles. Other components may be requested for return if deemed appropriate by the warranty manager.
- Minor components are not required to be returned to Betco Corporation. Call the Technical Support Staff if there are any questions.

Claims that are within Betco Corporation terms and conditions and are completed properly will be considered for reimbursement.

Claims that are due to misuse, abuse or are incomplete will not be considered.